

## PERCENTAGE OF CASES OF ALL TYPES CLOSED WITHIN 365 CALENDAR DAYS\*

FISCAL YEAR 2018, QUARTER ENDING SEPTEMBER 30th 2017

Quarter Breakdown						
Quarter 1	July 1st - September 30th					
Quarter 2	October 1st - December 31st					
Quarter 3	January 1st - March 31st					
Quarter 4	April 1st - June 30th					

\*The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases that were closed in less than one year.

												CURRENT
	Q2 2015	Q3 2015	Q4 2015	QI 2016	Q2 2016	Q3 2016	Q4 2016	QI 2017	Q2 2017	Q3 2017	Q4 2017	QI 2018
Audiology/Speech Pathology	100.0%	100.0%	100.0%	100.0%	N/A	100.0%	100.0%	0.0%	N/A	100.0%	90.0%	90.9%
Counseling	78.6%	75.0%	76.2%	64.3%	72.7%	36.0%	55.6%	45.5%	78.6%	84.7%	97.5%	76.9%
Dentistry	81.2%	83.7%	53.6%	74.0%	69.8%	80.0%	64.0%	69.5%	75.3%	73.9%	94.3%	65.4%
Funeral Directing	100.0%	87.5%	100.0%	88.2%	88.2%	100.0%	81.0%	80.0%	100.0%	60.0%	70.0%	78.6%
Long Term Care Administrator	92.9%	90.9%	84.6%	77.8%	88.9%	80.8%	85.7%	75.0%	72.7%	69.2%	55.0%	80.0%
Medicine	89.9%	87.1%	94.3%	87.8%	87.9%	89.7%	91.2%	32.5%	93.5%	93.5%	95.4%	91.6%
Nurse Aide	96.2%	96.6%	93.0%	91.1%	97.1%	95.9%	92.6%	89.8%	88.3%	84.0%	77.7%	65.2%
Nursing	86.5%	92.4%	87.2%	87.3%	86.2%	84.2%	87.2%	85.3%	89.2%	85.8%	86.4%	83.4%
Optometry	75.0%	100.0%	66.7%	85.7%	100.0%	80.0%	85.7%	100.0%	81.3%	100.0%	100.0%	50.0%
Pharmacy	95.1%	76.7%	62.2%	82.8%	95.4%	93.1%	95.2%	90.3%	69.5%	71.6%	85.4%	83.1%
Physical Therapy	87.5%	100.0%	75.0%	75.0%	100.0%	100.0%	77.8%	25.0%	77.8%	100.0%	44.4%	90.0%
Psychology	100.0%	87.5%	100.0%	75.0%	50.0%	37.5%	50.0%	44.4%	50.0%	44.2%	81.6%	92.9%
Social Work	72.2%	92.3%	77.8%	65.5%	87.5%	46.2%	75.0%	30.7%	62.5%	41.3%	92.3%	73.3%
Veterinary Medicine	66.7%	71.1%	92.7%	65.3%	63.5%	69.1%	54.8%	73.2%	68.8%	73.7%	75.5%	86.0%
AGENCY TOTAL	88.6%	87.9%	88.3%	84.4%	85.8%	84.8%	85.6%	82.0%	85.1%	81.7%	86.7%	82.2%

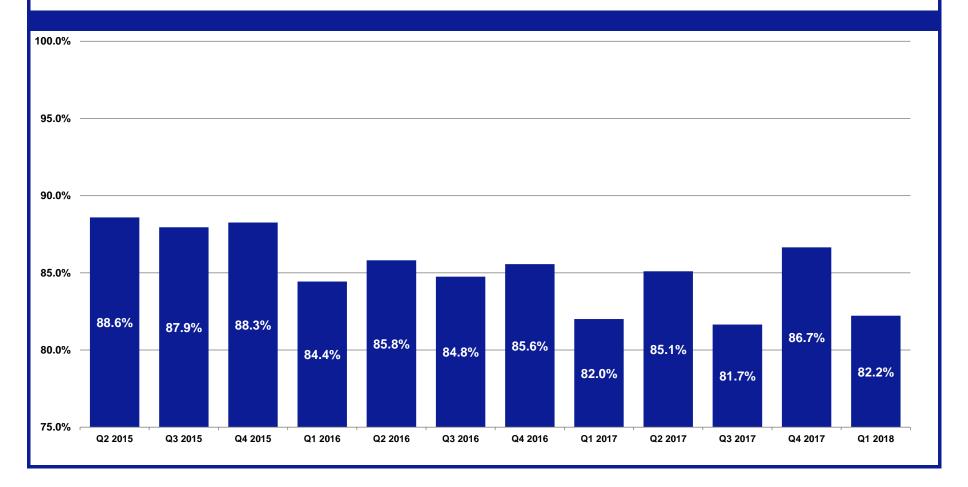


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Board	FY 2013	Change Between FY14 & FY 13	FY 2014	Change Between FY15 & FY 14	FY 2015	Change Between FY16 & FY 15	FY 2016	Change Between FY16 & FY 17	FY 2017
Audiology/Speech Pathology	96.4%	3.7%	100.0%	-3.2%	96.8%	3.3%	100.0%	-10.5%	89.5%
Counseling	81.2%	7.9%	87.6%	-12.6%	76.6%	-25.8%	56.8%	35.0%	76.8%
Dentistry	86.5%	-24.7%	65.1%	11.1%	72.4%	0.0%	72.4%	3.4%	74.8%
Funeral Directing	86.3%	5.3%	90.8%	5.4%	95.7%	-6.0%	90.0%	-14.4%	77.1%
Long Term Care Administrator Medicine	88.7% 92.1%	-0.1% -0.4%	88.6% 91.7%	1.6% -1.0%	90.0% 90.8%	-6.4% -1.7%	84.2% 89.3%	-19.0% 5.0%	68.3% 93.7%
Nurse Aide	91.9%	4.6%	96.1%	-0.1%	96.0%	-2.2%	94.0%	-9.4%	85.1%
Nursing	91.8%	0.6%	92.3%	-2.2%	90.3%	-4.7%	86.1%	0.7%	86.7%
Optometry	91.8%	-9.2%	83.3%	4.0%	86.7%	4.9%	90.9%	-1.4%	89.7%
Pharmacy	91.5%	0.5%	92.0%	-4.3%	88.0%	4.4%	91.9%	-15.6%	77.6%
Physical Therapy	88.1%	8.2%	95.4%	-5.6%	90.0%	3.4%	93.0%	-33.3%	62.1%
Psychology	95.2%	-1.6%	93.7%	0.1%	93.8%	-49.5%	47.3%	21.8%	57.6%
Social Work	90.0%	3.0%	92.7%	-8.3%	85.0%	-28.4%	60.9%	-15.3%	51.5%
Veterinary Medicine	90.8%	4.8%	95.2%	5.1%	100.0%	-37.6%	62.4%	16.7%	72.8%
AGENCY	91.7%	-0.5%	91.3%	-0.4%	90.9%	-1.6%	89.5%	-6.2%	83.9%



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